



## **QUALITY POLICY of ORBIT Ltd.**

The successful development and competitiveness of **ORBIT Ltd.** are highly dependent on maintaining and further expanding its positions on the market of forwarding and logistics services. This is only possible with professionalism and constant improvement in the work, strict compliance with the customers' requirements and commitment of the employees at all levels. In this regard, the main objective which our company pursues is:

**Maintain and continuously expand our market positions through accurate assessment of current and potential customers' requirements and constantly increasing their satisfaction.**

This objective shall be accomplished by:

- Flexible and quick respond to our customers' requirements, which put us ahead of our competitors on the market;
- Maintaining good relations with our suppliers based on partnership for the benefit of both parties;
- Involving all our staff to ensure quality of services providing them with clear authority, the right for qualification, teamwork;
- Performing regular analysis of the national and international regulations, as well as continuous monitoring of the fulfillment of all obligations imposed by these documents;
- Gaining our customers' trust through ensuring security, safety and protection in their consignments' transportation and storage.

**ORBIT Ltd.** is committed in providing services which are constantly meeting with our customers' requirements.

**ORBIT Ltd.** is committed in permanent improving all aspects of our Quality Management System.

The company management reviews and defines current, specific and measurable quality objectives.

The company quality policy is announced and comprehended by all employees in the firm.

### **DECLARE**

my personal commitment and responsibility in implementation of the stated quality policy, guaranteeing customers rights and expectations in our quality of services, their constant improvement and respective sustainable prosperity of ORBIT LTD.